

LP-Gas Equipment

Emerson Process Management Regulator Technologies, Inc.

310 East University Drive McKinney, TX 75069-1872 USA

## **April 9, 2013**

## SAFETY RECALL NOTICE

## **VOLUNTARY SAFETY RECALL CAMPAIGN #13E-014**

Dear Owner of Fisher Pressure Relief Valve Model H732 or H832:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Emerson Process Management Regulator Technologies, Inc. has decided that a defect which relates to motor vehicle safety exists in the 3" Fisher model H732 and H832 pressure relief valves when operated in certain environments. The stem of the relief valve may fracture, resulting in the upper portion of the stem separating from the valve and being ejected from the tank. This may result in the uncontrolled release of pressurized gas into the atmosphere and also may create a road hazard. The ejected portion of the valve could strike another vehicle and cause personal injury or a vehicle crash. The release of gas could result in personal injury or fire.

In early March 2013, Emerson Process Management Regulator Technologies, Inc. received testing results from vibration studies conducted on actual transport routes where a H732 relief valve reportedly failed. Those test results suggest that roadway rumble strips, which have been used more extensively in certain areas, exert significantly greater forces on the valve which may cause bending stress fatigue in the valve stem over time. Emerson Process Management Regulator Technologies, Inc. has decided based on this recent information to replace all of the subject relief valves as a precautionary measure.

This voluntary recall affects only 3" Fisher models H732 and H832 pressure relief valves. These units were manufactured from January 2003 to January 2013.

Please contact your current Fisher LP distributor on or after April 9, 2013 to request a replacement Fisher model H732A or H832A pressure relief valve which will be provided to you free of charge. A product flyer is attached describing the replacement model, including improvements made to the relief valve. For a list of current Fisher LP distributors in your area, go to <a href="https://www.FisherRegulators.com">www.FisherRegulators.com</a> or you may call (888) 237-1751 for assistance in locating the distributor in your area.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of the notice to the vehicle lessee within ten days.

If you replaced a Fisher H732 or H832 valve at your own expense as a result of a stem



separation issue between March 12, 2012 and April 29, 2013, you may be eligible for reimbursement from Emerson Process Management Regulator Technologies, Inc. for the replaced relief valve cost. To request such reimbursement, you must submit a written claim by mail to Andrew Lukensmeyer, along with written proof of the replacement for the stem separation failure, date of the replacement, and cost of the replacement item plus taxes, to Emerson Process Management Regulator Technologies, Inc., 310 East University Drive, McKinney, Texas 75069.

NOTE: If you installed the Fisher H732 or H832 valve as original equipment in new motor vehicle equipment or new vehicles that you manufactured for sale, you may decide that you have a reporting obligation to the National Highway Traffic Safety Administration (NHTSA) pursuant to 49 CFR 573.6 with respect to such new equipment or vehicles that you manufactured. You may contact NHTSA with questions by e-mail to rmd.odi@dot.gov.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-429-9153) or go to http://www.safercar.gov, if you believe that Emerson Process Management Regulator Technologies, Inc. has failed or is unable to remedy your pressure relief valve without charge.

We regret any inconvenience this voluntary recall may cause you. If you have any questions regarding this recall, you may call Emerson Process Management Regulator Technologies, Inc. at (888) 237-1751.

Sincerely,

Andrew Lukensmeyer

**Product Safety Officer** 

**Emerson Process Management Regulator Technologies** 

Enclosure