

July 15, 2011

To: LP-Gas Distributors Who Purchased Certain Quick Acting Hose End Valves or Female Acme Filler Couplings

## IMPORTANT SAFETY NOTICE

### ***Hose End Valve and Filler Coupling Return***

***Return Installed Product and Return Your Inventory to Squibb-Taylor, Inc.***

Dear LP-Gas Distributor,

Squibb-Taylor is investigating an unusual wear condition that has occurred on a certain style of Hose End Valves and Acme Filler Couplings. In high usage situations, like LP bottle filling operations, this wear could result in a failure of the valve or coupling that **can pose a potential risk of a fire or explosion that could result in property damage, personal injury or death.**

**Squibb-Taylor REQUIRES THAT YOU FIND AND RETURN HOSE END VALVES AND FILLER COUPLINGS as described in this letter.**

#### **How to Identify Products to Return:**

The products to be returned have both a certain model number **AND** a certain style of acme swivel that went into production in September 2008

The Hose End Valve model numbers involved in the return are the AL343, L339, AL362 and L424.

The Female Acme Filler Coupling model number involved in the return is the A1131F.

**AL343,L339,AL362**



**L424**



**A1131F**



**How to Identify Products to Return (cont'd):**

The acme swivel style used on both the valves and coupling involved in the return looks like this: →

**NOTE:** The swivel style to be returned **does not** have a groove machined on the OD.

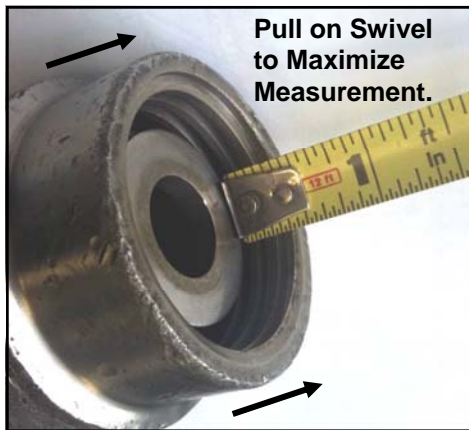


**BOTH installed and uninstalled products that meet BOTH the model number AND swivel style criteria are PRODUCTS TO BE RETURNED.**

**How to Identify Products that ARE IN IMMEDIATE DANGER OF FAILURE:**

Pull on the acme swivel to maximize the measured distance and measure as shown in the pictures.

**IF THE MEASURED DISTANCE IS 5/16 INCH (.3125 OR 8 MM ) OR GREATER -- IMMEDIATELY DISCONTINUE USE OF THE PRODUCT.**



**How to Identify Products that DO NOT NEED TO BE RETURNED:**

In every case, the products that do not need to be returned can be identified by the style of swivel. The styles of swivel that are OK and DO NOT NEED TO BE RETURNED ARE:

The swivel produced PRIOR to September 2008 which looks like this: →



The swivel produced after September 1, 2010 which looks like this: →

**NOTE:** The groove on the outside diameter of the swivel end.



### **Your Required Actions At This Time:**

- 1. Do not sell any hose end valves or filler couplings that meet the criteria for products to be returned.**
- 2. Contact your customers who you have sold the above model numbers to since September 2008 and inform them of the required return using the attached Safety Notice ST-910.**
- 3. Contact Squibb-Taylor for instructions for return of products and replacements. Squibb-Taylor will work with you to provide the best course of action to replace returned units while minimizing inconvenience to your operations and customers. Your Squibb-Taylor contact person is Brent Wilkerson and can be reached at 1-800-345-8105.**

**We realize this is a significant undertaking that will most likely inconvenience you and your customers, but we believe this is the appropriate action to retrieve product that does not meet Squibb-Taylor's safety and quality standards. Your understanding and support is greatly appreciated.**

**Attachments: Safety Notice ST-910 which can also be down loaded in PDF format from the Squibb-Taylor web site ([www.squibbtaylor.com](http://www.squibbtaylor.com)).**