



Innovative Liquid Vaporizing
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Subject: POWER XP Insulation Jackets OA-506

To our valued distributors,

Several of our customers have brought to our attention that their XP insulation jackets split along the glue seam shortly after being put into service. We tested several jackets from our vendor from different batches and verified the problem. We found that different heat settings had been used for the glue between assemblers. This could have affected units manufactured from July 2005 to March 2006.

As a result we are offering free replacement kits. If you have a customer that has suffered a split seam on their XP insulation jacket(s) please notify us with the model number, serial number of the unit(s), and shipping address and we will ship a replacement kit free of charge.

For future reference we have also changed our production process and the design of the insulation jacket. The units now have a black polyurethane jacket which is applied with adhesive under our control and is fitted with a dished stainless steel top. A picture is shown below.

Sincerely,

Randy Ervin
President



Your Name and Fax number _____

Yes, please send quantity _____ kits to the person below for the following units:

Model XP _____ Serial Number(s) _____

Ship to:
Company: _____

Address: _____

City: _____ State _____ ZIP _____

Country _____

Contact Name at location: _____